



## Minutes of the Overview and Scrutiny Board

17 August 2015

-: Present :-

Councillor Lewis (Chairman)

Councillors Barnby, Bent, Darling (S), Stockman, Stocks, Tolchard and Tyerman

(Also in attendance: Councillors Amil, Brooks, Darling (M), Ellery, Haddock, King, Lang, Mills, Morey, Morris, Parrott, Sykes and Thomas (D))

---

### 15. Apologies

An apology for absence was received from Councillor Bye.

Councillor Cunningham, one of the Call-in Supporters, also sent her apologies for absence.

### 16. Appointment of Vice-Chairman

**Resolved:** that Councillor Stockman be appointed Vice-chairman of the Board for the remainder of the Municipal Year.

### 17. Torquay and Brixham Connections - Trial Closure

The Board considered the details of a call-in by six Members of the Council of the decision of the Executive Lead for Business to close the Torquay and Brixham Connections offices for a trial period of four weeks to understand the impact of a permanent closure on the community and service users.

The Call-in Promoter (Councillor Darling (S)) set out the reasons for calling-in the decision and four of the Call-in Supporters also addressed the Board about their concerns regarding the decision.

Two community representatives attended the meeting and gave their views to the Board and a representation from the Torbay Community Development Trust was also read out.

The Executive Leads for Business and Customer Services, supported by the Executive Head – Customer Services and the Customer Services Manager, responded to the points raised by the Call-in Promoter and Supporters and Members of the Board.

**Resolved:** that the decision in relation to the trial closure of Torquay and Brixham Connections offices be referred back to the Executive Lead for

Business and that the Board's concerns (as expressed at the meeting) be forwarded to the Executive Lead for him to consider.

Chairman

---